# SYSTEM OVERVIEW

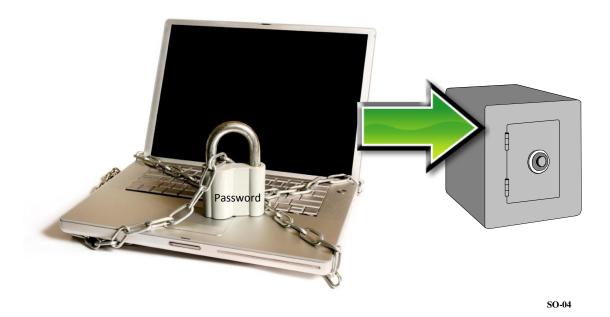
Security
Logging On & Logging Off
Keyboard Functions
Help Resources
Screen Functions
Menus

# **LOGGING IN**



- ➤ Security clearance is tied to the User ID and to the Worker Type (within CAPS)
  - CAPS security includes access to screens and approval authority
- ➤ Double click the Mainframe icon (sometimes labeled as BlueZone) to access the Entry Validation screen

# **CAPS Security**

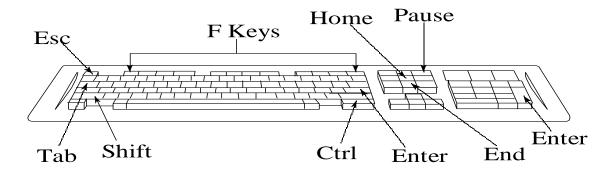


- ➤ At the Entry Validation Screen
  - Enter your User ID and Password
  - Your password can be changed by tabbing to "Change Password" and selecting Y (Yes)
  - Once ENTER is pressed, a screen will appear asking you to type in your new password and to confirm the new password

### Password guidelines

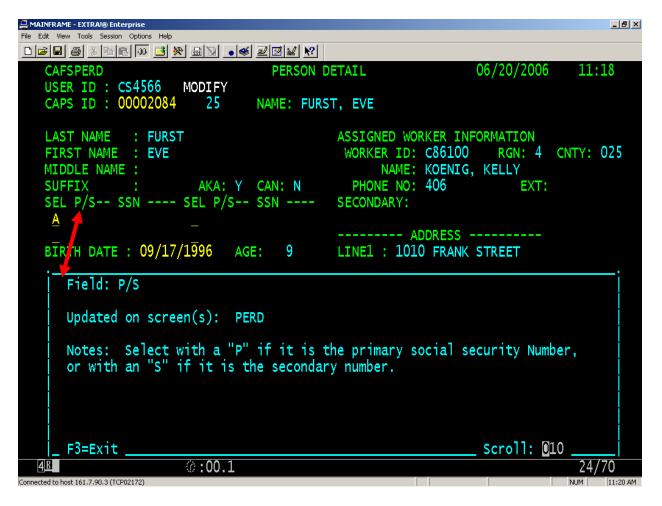
- Your password must be changed every 60 days
- Your password must be 8 alphanumeric characters
- Your password cannot use repeating characters (zz, 22, etc)
- You cannot change your password for at least 15 days after a recent password change
- You cannot reuse a password until you have had five other passwords
- You will receive a warning seven days before your password expires
- If you type your password incorrectly three times in the same day, you will be locked out and you will need to contact the DPHHS Security Officer
- ➤ Once the User ID and Password have been entered, press **Enter** to access the Supersession menu
  - Select **CICS PRODUCTION CICS SYSA** to access CAPS Production
  - If you receive a screen of **CICS/NEWS**, press **F3** to exit this screen
  - From the menu select **CAPS PRODUCTION SYSTEM FS01**

# **Key Board**



SO-05

- > TAB Moves cursor to the next enterable field
- > SHIFT/TAB Moves cursor back one field
- ➤ HOME Moves the cursor to the first enterable field at the top of the screen HOME/SHIFT/TAB will move the cursor to the PATH field
- > END Erases to the end of the line everything to the right of the cursor
- ➤ PAUSE Begins the logoff process/exits CAPS **VERY IMPORTANT!**
- ➤ ENTER Executes the command to update
- > CTRL (right) Moves the cursor down the screen like the return on a typewriter
- > ESC Unlocks the keyboard when an execution error has occurred



- Field-level and screen-level Help explains the purpose of a field or the screen
- For Field Help
  - Press F1, information about that field will be displayed
  - If information is needed for a non-enterable field, use arrow keys to get to the protected field
- > For Screen Help
  - Move the cursor anywhere on the screen that is not an input field to obtain screen-level Help
  - Press F1 to display screen-level Help
  - Multiple pages of information may exist

## **Northrop Grumman Help Desk**



- ➤ CAPS Help Desk is available Monday through Friday from 7:30am 5:30pm
  - Local number is 444-4125
  - Email: <u>HHSNGCHelpDesk@mt.gov</u>. Use ALT+PrtScn to email them a screen shot of a CAPS screen
  - Out of the Helena area call 1-800-285-2361
  - FAX number is 449-3981
  - Contact them for problems while working in CAPS (i.e., help in how to fill out a screen, text/docgen problems, screen abends)
- ➤ DPHHS Help Desk is available Monday through Friday from 7:00am 5:00pm
  - Phone number is 444-9500
  - Contact them for problems OUTSIDE of CAPS (i.e., hardware problems, email, password/user ID problems, system down)
- > Problems will be documented for 'fixing'
  - You will be notified when your reported problem has been fixed

- ➤ Menus, Sub-Menus, List/Detail type screens
  - You will see only those screens/menus for which you have security clearance
  - **List screens** display all of the detail records that have been added or may be used to initiate the ADD function
  - **Detail screens** are used to add the actual detail of an event or record item
- Select any Menu by placing the cursor on the SEL (select field) and pressing ENTER
- Error messages are displayed at the bottom of the screen
  - The field in error will be highlighted in red type
- ➤ When entering data, type in all lower case letters; CAPS will convert to all caps when the screen is updated
- ➤ Dates and numbers (SSN) may be typed without the dashes or slashes
  - Erase any remaining zeros in date fields by pressing END



➤ Most screens require specific selection (SEL) code:

A = ADD

D = DELETE

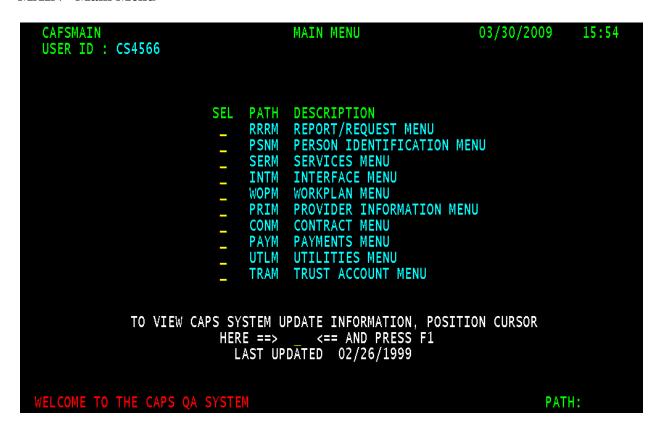
I = INQUIRE

M = MODIFY

S = SELECT

- ➤ Use your KEY TEMPLATE for "F" (function) key instructions
- The selection code determines in which "mode" (inquire, modify, etc.) the screen is accessed
- ➤ The CAPS ID/Provider number in the header or "global" will remain the same from screen to screen until changed.
- ➤ When entering dates in the CAPS system, you must enter the full year. For example: January 2, 2013 would have to be entered **01022013**

#### MAIN - Main Menu



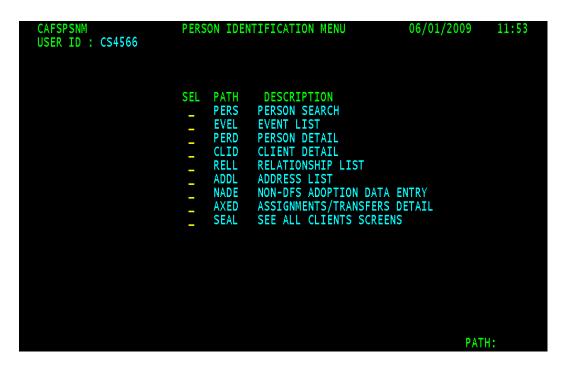
- ➤ This screen is accessible to all users. Certain areas of the system will not be accessible to all users
- This display screen has one select field for each menu option
  - Type any character at the select line or place the cursor at a select line and press ENTER or
  - Type the four-character screen acronym in the PATH field
  - The appropriate screen is displayed when Enter is pressed
- > Press F3 from any screen to access MAIN
- ➤ To display CAPS system update information, position the cursor in the appropriate space and press the F1 key. Update information will include: physical screen changes, screen functionality changes, code table additions, etc.

## RRRM - Report/Request Menu



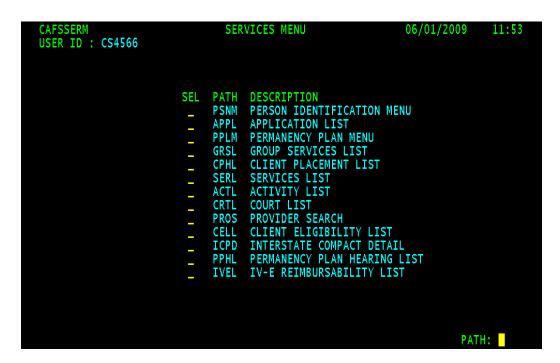
➤ Place cursor on the line to be selected and press ENTER, type any character at the select line and press ENTER, or type the four-character acronym in the PATH field.

#### **PSNM - Person Identification Menu**



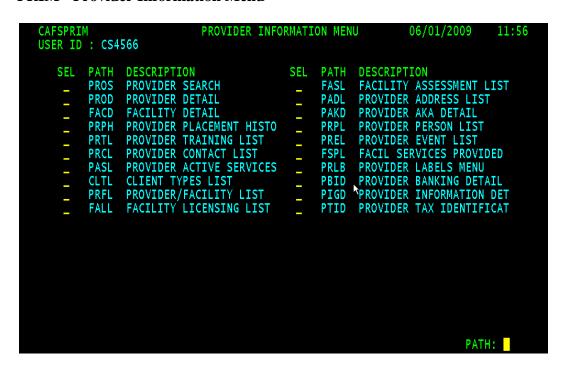
➤ Place cursor on the line to be selected and press ENTER, type any character at the select line and press ENTER, or type the four-character acronym in the PATH field.

#### **SERM - Services Menu**



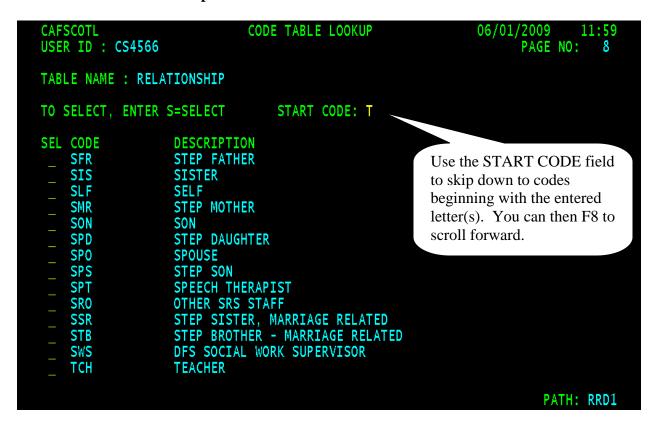
➤ Place cursor on the line to be selected and press ENTER, type any character at the select line and press ENTER, or type the four-character acronym in the PATH field.

**PRIM - Provider Information Menu** 



➤ Place cursor on the line to be selected and press ENTER, type any character at the select line and press ENTER, or type the four-character acronym in the PATH field.

## **COTL - Code Table Lookup**



- ➤ This screen is accessed by pressing F12 and will display a list of codes appropriate for a particular field
- > Select the code with an "S" and press ENTER to bring the code back to the field
- To leave this screen without selecting a code, just press Enter